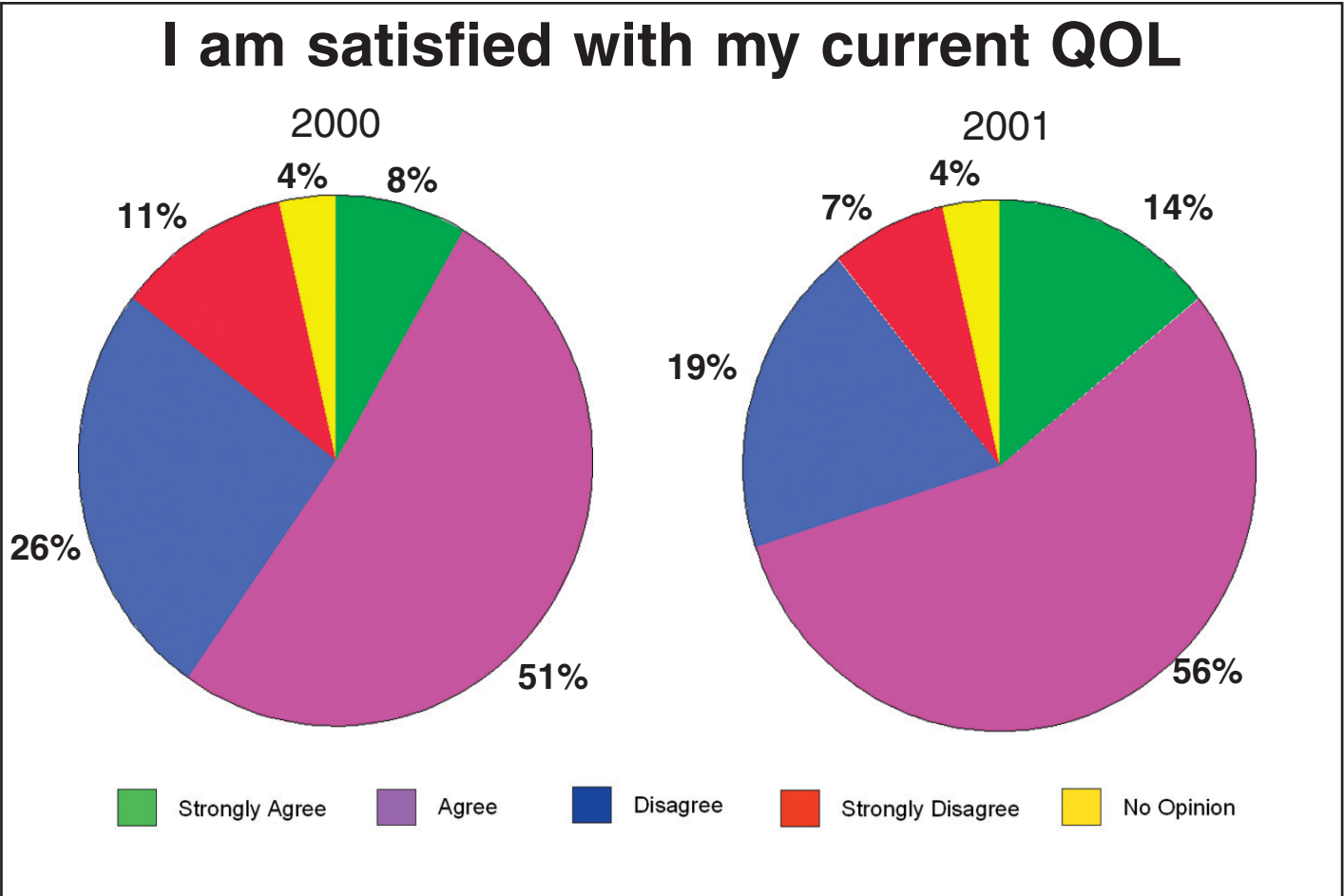
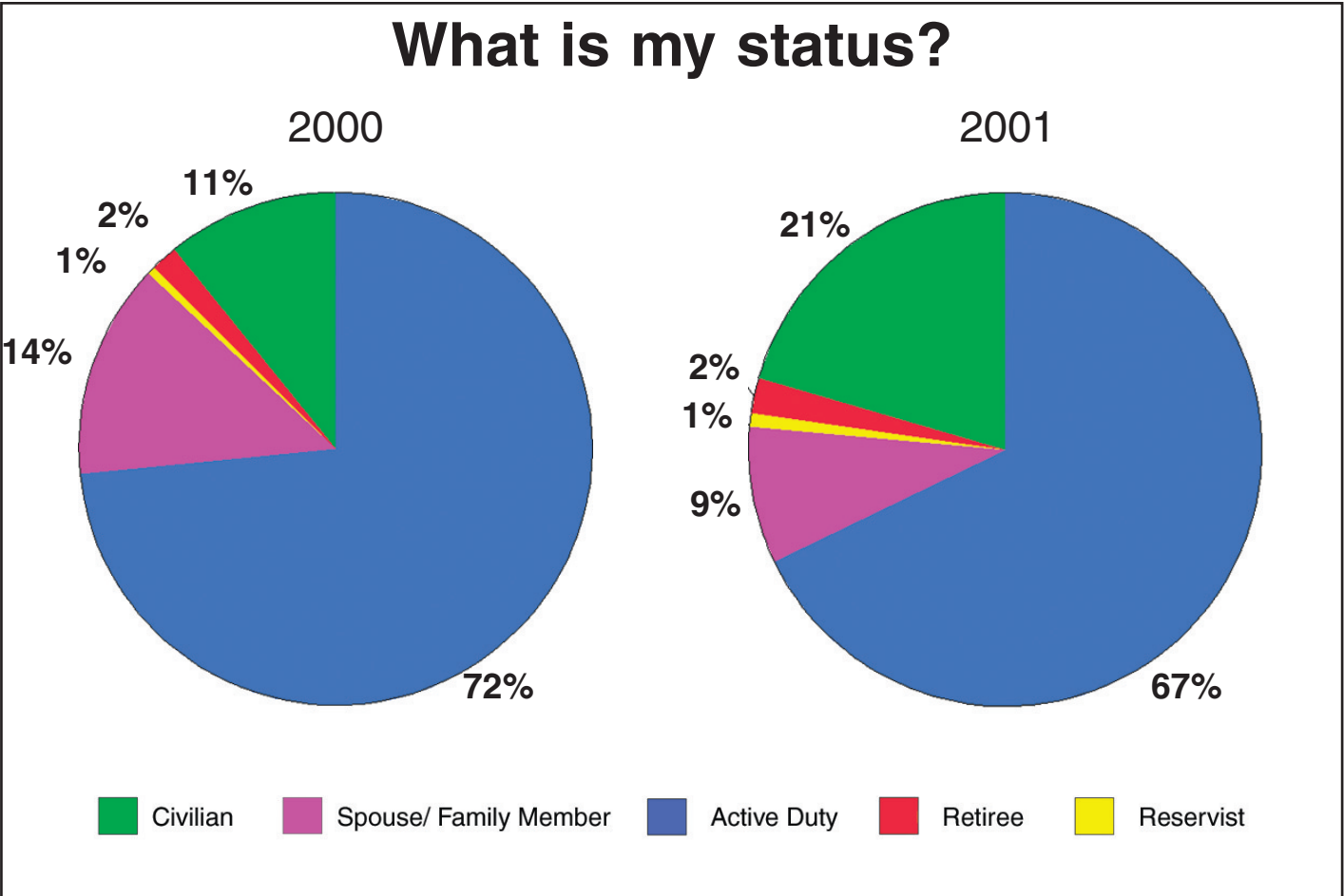


Todd Finnigan, Navy Region Hawaii’s 2001 Ohana Survey technician, creates graphs from the Ohana survey input.

**Total Ohana Survey Participants for 2000: 3112**



Delegates sort through Bachelor Housing issues. The delegated narrowed down the most important issues to Air Conditioning, Maintenance, and Amenities/Room Size for E1-E4 Sailors.



# Ohana Confer

## Quality 200



## Ohana: Issues to go to program managers for

**Continued from A-1**

year was to subcategorize all the comments from the survey to make it easier for the working groups to identify the top issues,” said Proctor.

Proctor also acknowledged that some issues that were brought up in the survey are already being addressed or are only temporary concerns.

“Things like parking shortage at the NEX should be resolved by the next Ohana survey,” added Proctor.

Dental Technician 1st Class Larry Rodrigo from Naval Dental Center Pearl Harbor served as one of the delegates tasked to sort through the comments and issues regarding bachelor housing.

“I think this issue is important because it affects the Navy’s most junior Sailors,” said Rodrigo. “We’ve already done a lot of good with getting Sailors to live off of ships, but there are still things we need to look at. Some big concerns [from the survey] were air conditioning, cooking availability, and space.”

Rodrigo noted that survey comments in the bachelor housing category reflected that many of the newer buildings have air conditioning, but that air conditioning in older residences is either unreliable or non-existent.

“It looks like efforts have been made towards getting better air conditioning, but it hasn’t been fast enough according to some of the comments,” said Rodrigo.

Other top QOL issues

## Ohana Conference

**Bachelor Housing**

- Air Conditioning
- Maintenance
- Amenities/Room Size for E1-E4

**Base Facilities**

- Base Construction
- Bike Paths, Jogging Trails
- Beautification, Cleanliness, Improvements

**Chaplain/Religious Services**

- Awareness of Religious Programs
- Value based outreach program
- Lack of Chaplains

**Child Care**

- Fees and Charges
- Hours of Operation
- Availability of care

**Civilian Working Conditions**

- Training for civilian workers
- Health issues
- Alternative/Flexible Work Schedules

**Commissary**

- Access Control/Over-crowding
- Price Increases on payday
- Hours of Operation

**Dental**

- Family Dental Plan
- Appointment Process/Availability (for Active Duty)
- Customer Service/Attitude

**Family Advocacy Program (FAP)**

- Program Awareness

**Family Housing**

- Substandard, inadequate housing
- Lack of new 3-4 bedroom homes
- Poor customer service

**Family Member Education**

- Overall school management and parental involvement
- Lack of school supplies and material condition of schools

**Fire Department**

- Emergency Number (911)
- Training
- Physical condition of fire fighters

**Fleet & Family Support Center (FFSC)**

- FFSC Support at PMRF
- Community Awareness of Programs

**Food Services (Galley)**

- Long lines
- Communication issues